

Insurance, Fees and Payment Plans

Excellent dental care is a wonderful investment for your comfort, appearance, self-confidence and health. We are sensitive to your needs and financial concerns. If you have any questions or we can help in any way, please feel free to contact us.

Estimate in Writing- Fast & Easy: We will always provide you with a written estimate of cost before we start any treatment, to make payment as fast and easy as possible, we accept Visa, MasterCard, American Express, Discover, and debit cards with Visa or MasterCard logos. We also accept checks and cash payments.

Fewer appointments: we encourage longer appointments when possible to get as much done for you in the fewest visits possible.

Insurance- Express VIP Checkout: We are happy to process your insurance for you. To accept insurance, we request your estimated co-payment upon arrival so you don't have to wait after your appointment.

Estimating your Benefits: Our staff are experts on insurance. We try hard to estimate your benefits and answer any questions you may have. However, your contract is between you and your carrier and we have no control over their decision. Occasionally, a carrier will be "difficult." If insurance payment is not received after 60 days we will forward the bill to you. Sometimes insurance will down code procedures, and we try our best to estimate when this is going to happen but we can not guarantee they will pay everything on the estimate.

Please do not ask us to change codes to obtain better benefits for you. This is felony insurance fraud. By law, we are also not allowed to waive deductibles, co-payments or non-covered services for you. If you do not provide complete or correct information, or if eligibility cannot be verified, we cannot process your claim and must ask for payment-in-full.

We find pre-authorizations to be so inaccurate and time-wasting that we strongly discourage them.

Payment Plans- Making Care Affordable: We offer several payment plans to make the best care fit almost any family budget. For the greatest flexibility and the most payment options, we use a wonderful outside service. Some plans are interest-free. Please ask if you would like more information.

Billing Problems: Accounts over 30 days incur 15% annual interest charge. Balances over 90 days are generally referred to a third party for collection. You are responsible for all collection costs. The fee for insufficient funds is \$35.

Patient/Guardian Signature _____ Date _____